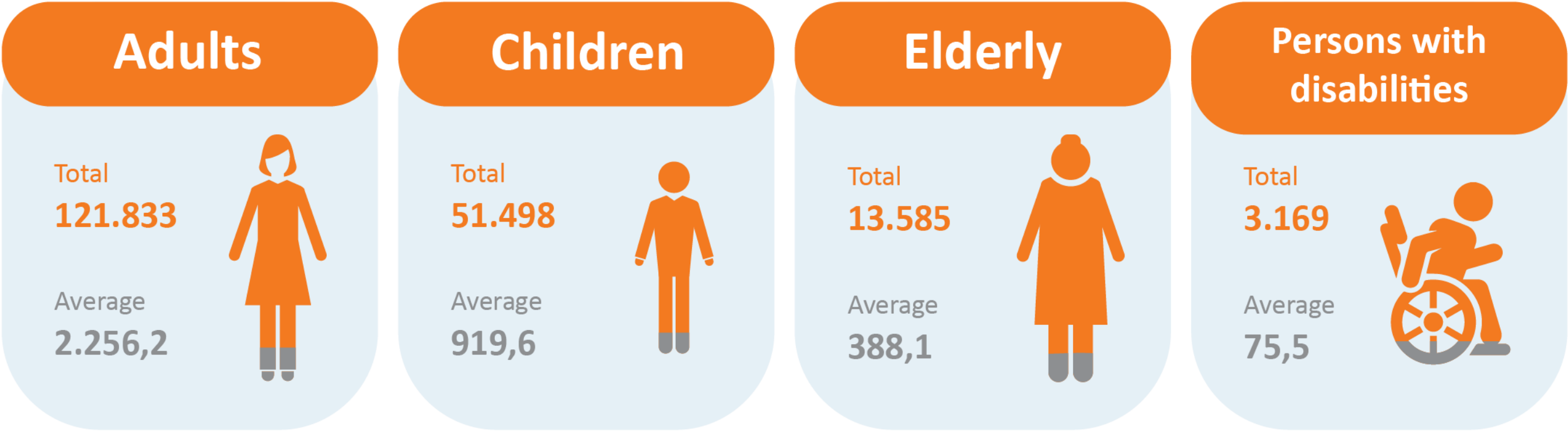


The profile of refugees - beneficiaries of the services provided by CSOs



Total assisted refugees

* estimated for 75 organizations that indicated the number of assisted refugees

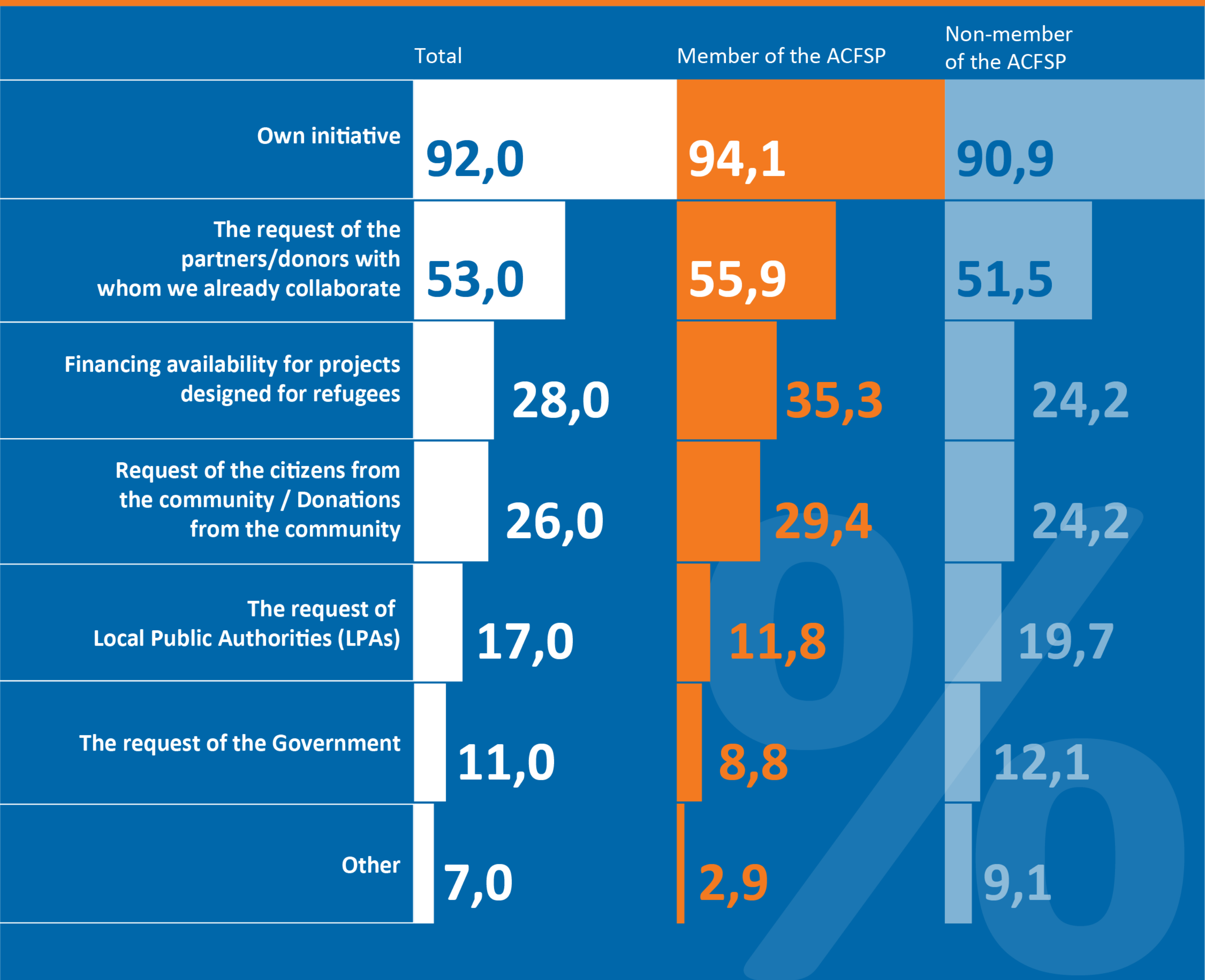


46,6% were assisted by ACFSP member CSOs

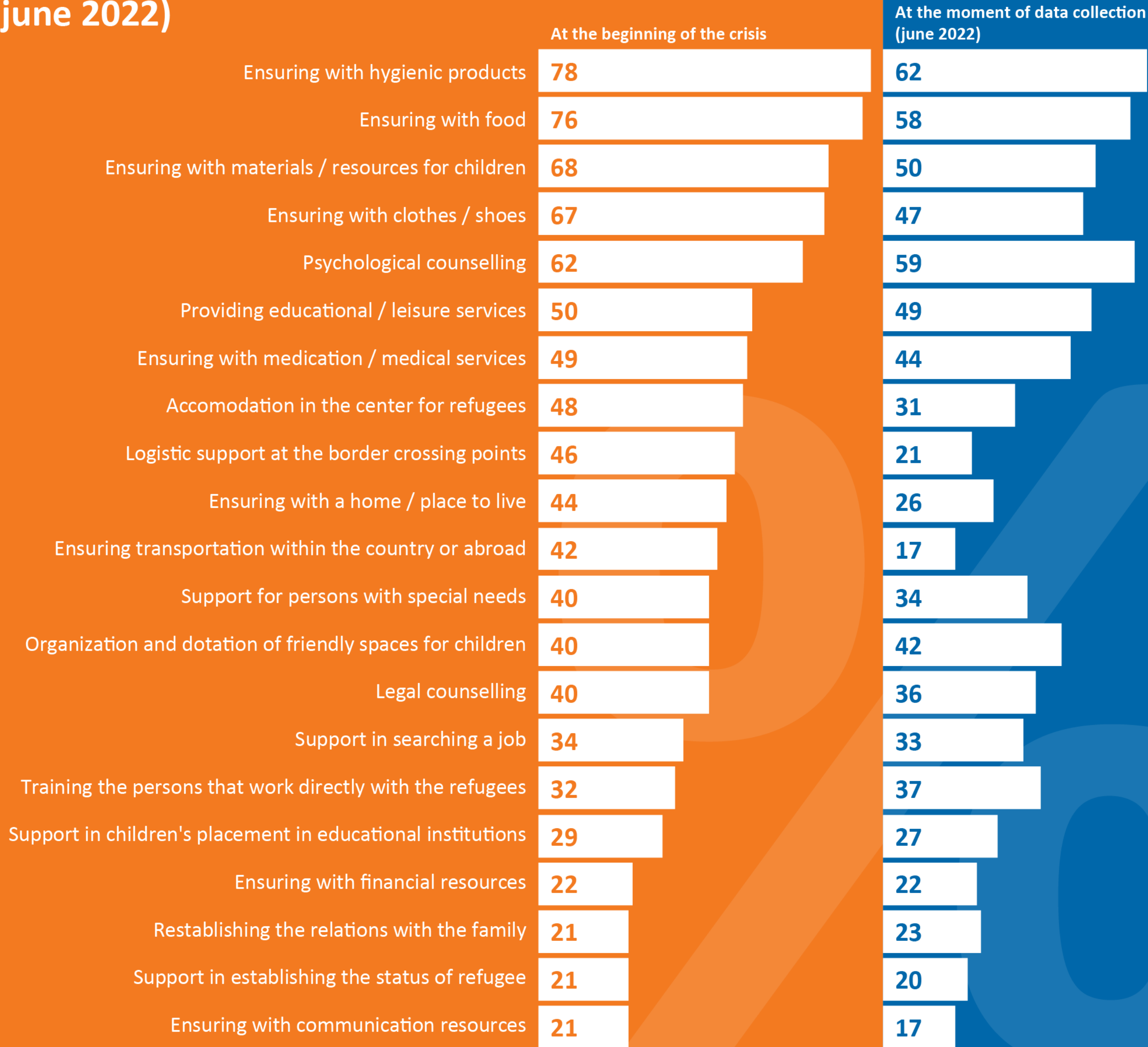


	Total	ACFSP Member	Non-member of ACFSP
Mothers with children	92,0	97,1	89,4
Children	71,0	85,3	63,6
Refugee families	61,0	73,5	54,5
Elderly	51,0	41,2	56,1
Families that hosted the refugees	41,0	41,2	40,9
Persons with disabilities	40,0	35,3	42,4
Persons with health problems	24,0	32,4	19,7

Reasons for involvement in supporting the refugees



Types of services provided to refugees at the beginning of the crisis and at the time of data collection (june 2022)



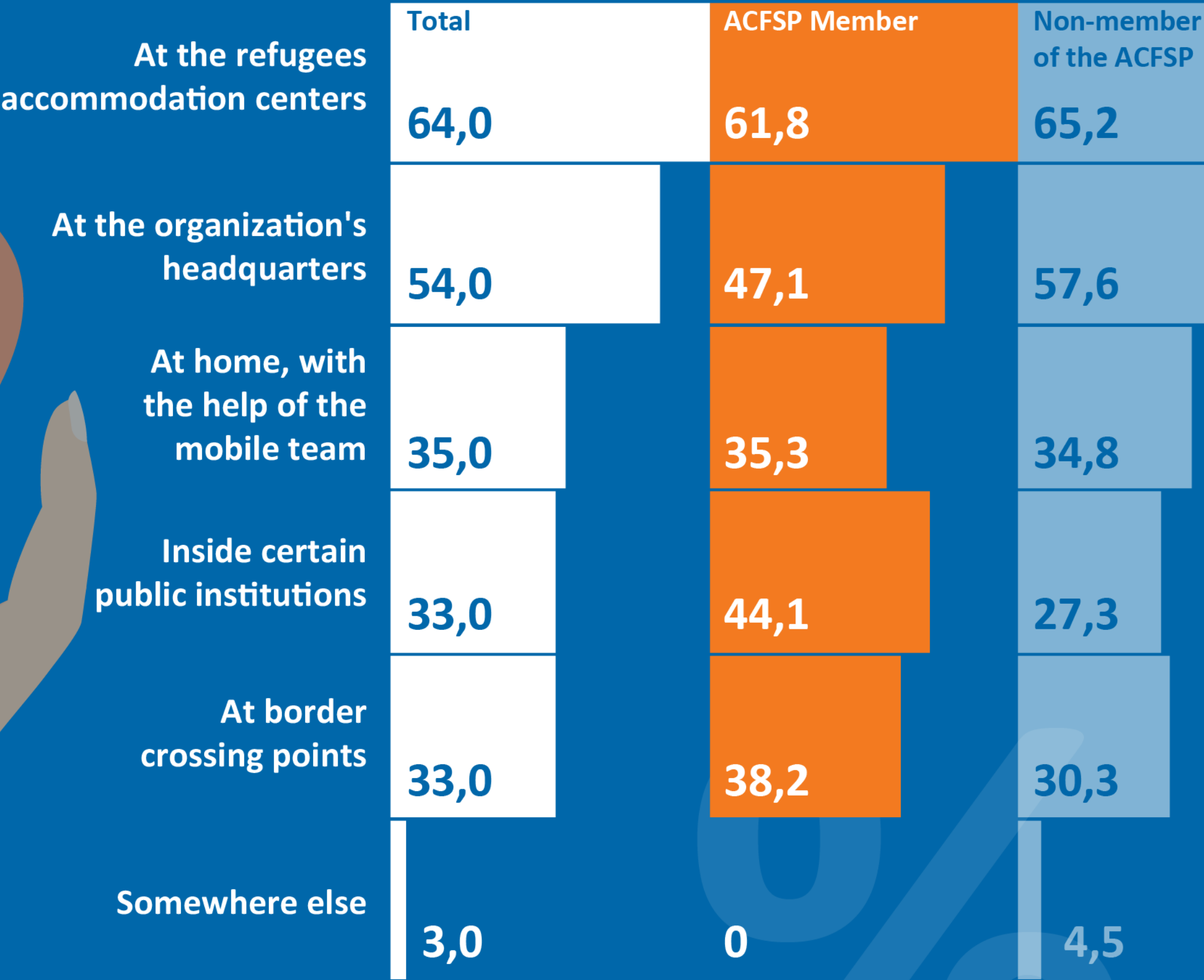
Services requested by refugees not covered by the CSOs



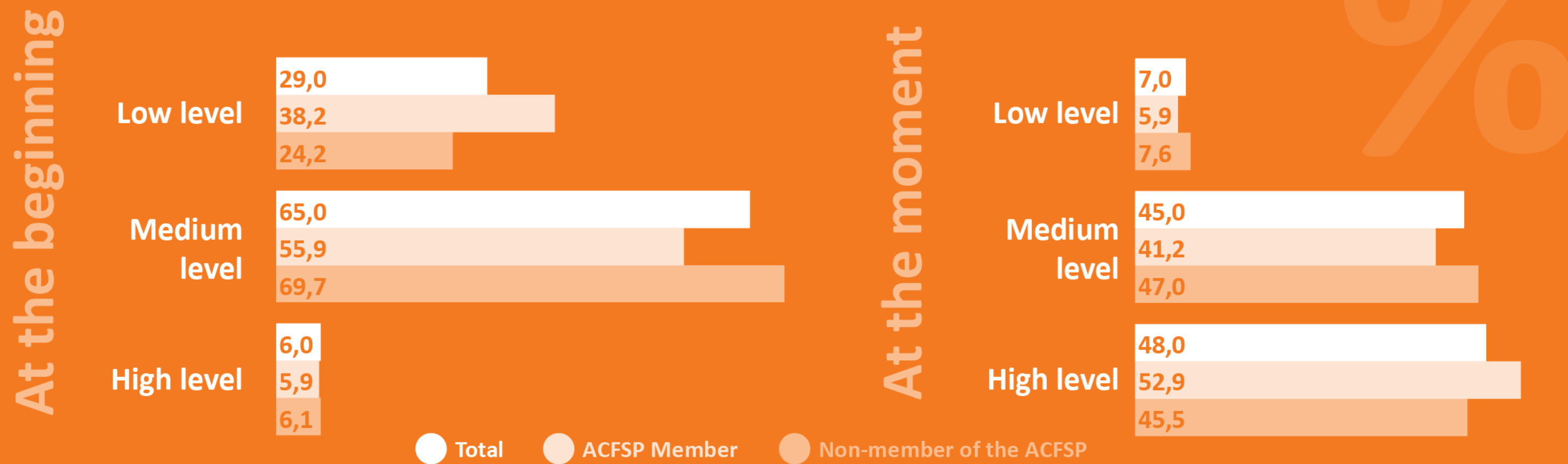
CSOs needs for the provision of quality services to refugees



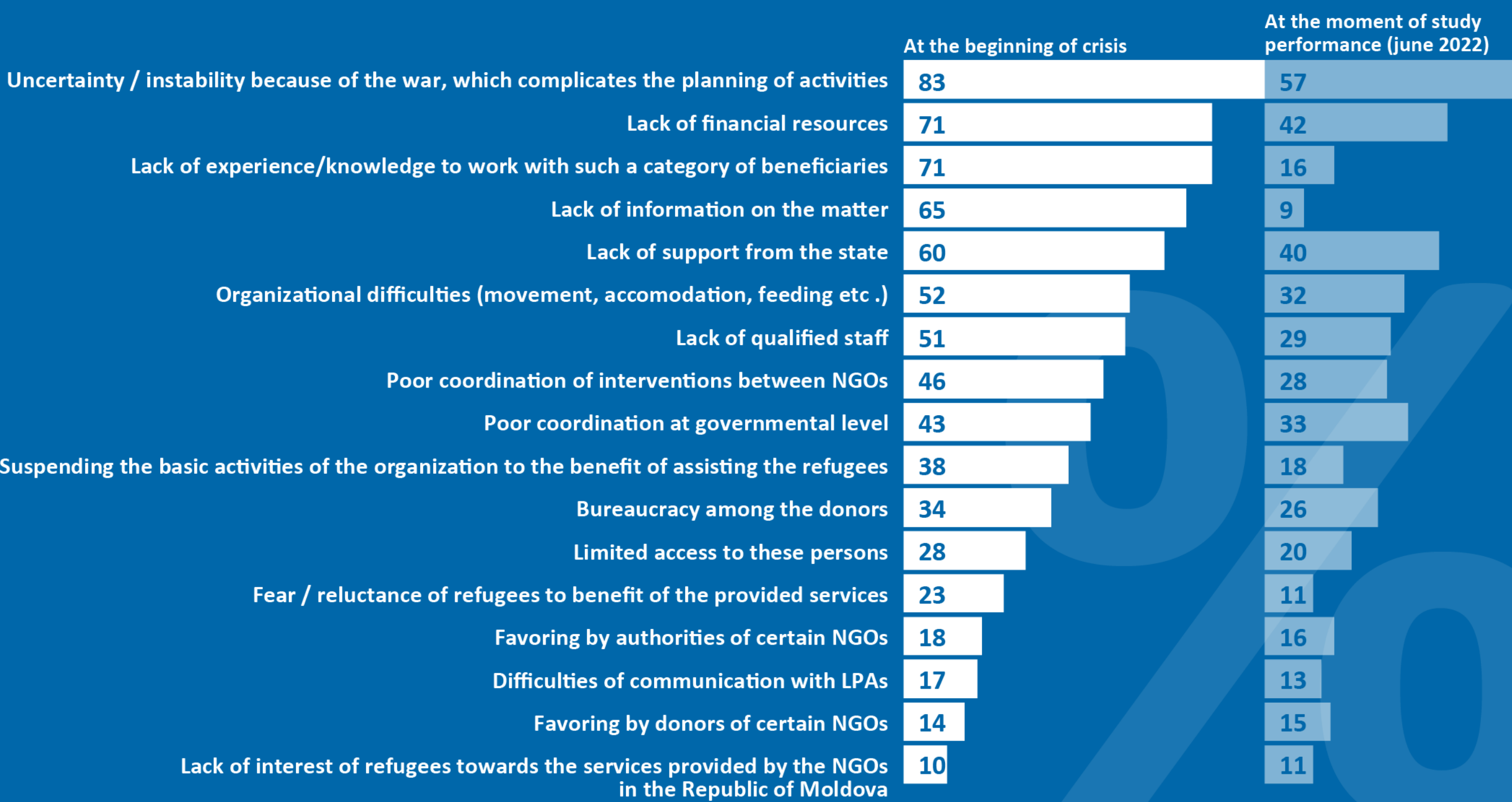
Place of provision of services to refugees



The level of preparation of CSOs to assist refugees



Difficulties faced by CSOs in supporting refugees





Lessons learned in the period of refugees crisis

the need to adapt to unpredictable situations

the need to develop clear mechanisms of refugee assistance

consolidation of the team of CSOs

community and civil society mobilization

the need to determine the focus points at local level

the need to avoid professional burnout of staff members

the need to coordinate the actions at local level

the need to implement joint projects of assistance both for the support of refugees and the local population

the need to create reserves of basic needs items, as part of contingency plans

the need of reliable data

Recommendations for the increase of the visibility of CSOs efforts to support the refugees

Creation of a mechanism of coordination of CSOs efforts' and communication with Central Public Authorities (CPAs);

Zonal delimitation of activities performed by each CSO or the joint realization of activities;

Sharing best practices in providing services to refugees between the CSOs;

Communication about the performed activities through various methods, to ensure adequate information.